

# Fee Schedule for tekom Certification

Status: February 01, 2022

# 1. Examinations for Expert Level Certificate

### **Fee Schedule for Certification Candidates**

### (1) Admission for Certification Examination

→tekom charges an admission fee of 250.00 Euro plus VAT for admission to the certification examination for members and non-members. This fee is also applicable for each candidate in the case of group examinations. In the event you are not admitted for the examination, the fees will be refunded.

### (2) Online Certification Examination

- → The examination fee for tekom members is 320.00 Euro plus VAT. You are entitled to the examination fee for members, if you have been a member for more than 3 months.
- → For non-members and members who have joined in the last 3 months, the examination fee is 350.00 Euro plus VAT.
- → In case of group examinations (via training providers, if there are more than 5 examinees), the examination fee for each candidate is 275.00 Euro plus VAT.

The costs for supervision of the online examinations must be additionally borne by the candidates taking the examination.

	Overview of Examination Fees
Admission fee	250 Euro plus VAT
Online (Expert)	320 Euro plus VAT for members
	350 Euro plus VAT for non-members
	275 Euro plus VAT for groups
	(via training providers in case of more than 5 examinees)

## 2. Online Examinations for Professional Level Certificate

#### **Fee Schedule for Certification Candidates**

- (1) The examination fee for the online examination for tekom members is 380.00 Euro plus VAT. You are entitled to the examination fee for members, if you have been a member for more than 3 months.
- (2) For non-members and members who have joined in the last 3 months, the examination fee is 400.00 Euro plus VAT.



(3) In case of group examinations (via training providers, if there are more than 5 examinees), the examination fee for each candidate is 350.00 Euro plus VAT.

The costs for supervision of the online examinations must be additionally borne by the candidates taking the examination.

Overview of Examination Fees	
	380 Euro plus VAT for tekom members
Online	400 Euro plus VAT for non-members
(Professional)	350 Euro plus VAT for groups
	(via training providers in case of more than 5 examinees)

## 3. Recertification

The administrative fee for recertification is, for

- 1. tekom members: 50.00 Euro plus VAT. You are entitled to pay the examination fee for members if you have been a member longer than 3 months.
- 2. Non-members and those who have been members less than 3 months: 75.00 Euro plus VAT.

# 4. Cancellation Policy

The following withdrawal conditions apply for the application for the tekom certification examination:

- a) For the Professional Level certification examination
  - If the withdrawal is submitted in writing to tekom up to **three weeks** before the agreed examination date, **100% of the examination fee paid** shall be refunded.
  - If the withdrawal is submitted in writing to tekom **less than three weeks** before the examination date, **50% of the examination fee paid** shall be charged as cancellation fee, i.e., 50% of the examination fee shall be refunded.
  - In case of withdrawal on the day of the examination or after the examination has started, the cancellation fee shall be 100%, i.e., the examination fee shall not be refunded.
- b) For the Expert Level certification examination
  - The admission fee shall be refunded in full if the withdrawal is communicated to tekom
    in writing within 14 days of submitting the application for admission and registration for
    the certification examination.
  - If the withdrawal is submitted in writing to tekom up to **six weeks** before the agreed examination date, **100% of the examination fee paid** shall be refunded



- If the withdrawal is submitted in writing to tekom **less than six weeks** before the examination date, **50% of the examination fee paid** shall be charged as cancellation fee, i.e., 50% of the examination fee shall be refunded.
- In case of withdrawal on the day of the examination or after the examination has started, the cancellation fee shall be 100%, i.e., the examination fee shall not be refunded.

There shall be no refund of the examination fee if the person taking the examination fails it.

## 5. Withdrawal from the Certification Examination

The following shall be considered as withdrawal:

- A written cancellation of participation in the certification examination by mail, fax or email to tekom or a verbal withdrawal after the start of the examination.
- Unexcused absence or late arrival on the agreed examination date.
- Non-appearance for the examination due to illness. Upon submission of a medical certificate within three days, toworld GmbH shall decide on a case-to-case basis whether the full fee should be credited towards a follow-up examination.