

## Candidate Profile



### Luyao Zhang

Technical writer, Malvern Panalytical (Netherlands)

#### Academic background:

- Master's degree in technical communication at University of Twente in the Netherlands, August 2016.
- Second master's degree in computer-aided translation at Beijing University in China, June 2017.

#### Professional career:

Since September 2017, I have been working at Malvern Panalytical as a full-time technical writer in the Netherlands.

#### Professional experience in technical communication:

- Since September 2017, I have been writing user documents such as user guides, pre-installation manuals, software help files, etc. as well as service documents such as service manuals and qualification documents.
- I have also participated in the company project of making technical videos for end users and service engineers.
- During my master's studies, I interviewed about 30 technical writers in the Netherlands and China to investigate the use of content management systems in technical communication.

#### Goals:

My top two goals are to stay in close touch with the European technical communication community and make a contribution to tekomp Europe. Moreover, I want to develop my personal skills through the delegate work.