

Candidate Profile



Desislava Mihaylova (37)

Technical Writer at Progress (Telerik) in Sofia, Bulgaria

Academic background:

- 2016 present tekomEurope online certificate training (ongoing)
- 1998-2004: University of Veliko Tarnovo, MA in English Philology, Veliko Tarnovo, Bulgaria
Fields of specialization: British and American Culture and Literature
- 1993-1998: Geo Milev English Language School, Rousse, Bulgaria

Professional career:

2004-2011:

Worked for financial institutions in Sofia, Bulgaria such as:

Raiffeisenbank, ProCredit Bank, HVB (UniCredit) Leasing

Positions held: Relationship Officer, Senior Relationship Officer, Area Sales Manager, Leasing of Vehicles

Professional experience in technical communication:

2015-present:

Progress (Telerik) in Sofia, Bulgaria

The company is a provider of software solutions and services. It develops and delivers its own platforms and software products.

Position held: Technical Writer.

2011-2015:

Playtech in Sofia, Bulgaria

The company specializes in the production and delivery of online casino games.

Position held: Technical Writer.

Goals:

Country organisation:

- Motivate Technical Writers in Bulgaria to actively take part in the basic tracks of development.
- Aim to establish the community as a known professional organization with official knowledge resources, active participation in seminars and presentations, Youtube channel.
- Raise awareness about the profession countrywise.

Role:

- Act as a mediator and coordinator of activities.



- Participate in activities that correspond to the goals of the community.